

For us to process your repair request as promptly as possible, we kindly ask you complete this form as best you can. Send this form, signed, along with the item in need of repair to:



REPAIR FORM

Kamera Express BV
T.a.v. Reparaties
Essebaan 55
2908, LJ Capelle a/d IJssel, Nederland

Your details:

Order/invoice number:

Today's date:

Surname:

Initials:

Address:

House No.:

ZIP code / City:

Country:

Telephone number:

Email address:

Account number:

If under warranty, besides the repair form, please send a copy of your purchase receipt and (if to hand) the original warranty card for your purchased item. If you have already been in touch with our team about returning an item, please send us the email correspondence or the name of the employee you spoke to.

Yes, I have already been in contact with an employee. I have attached the email correspondence.

Yes, I have already been in contact with an employee over the phone.

Employee name:

Equipment information

Item code	Item	Serial number
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Accessories (such as lens caps, hot shoes, caps, etc.):

Complaint description:

Signature for agreement:

Damage caused externally by e.g. water/sand or from having been dropped/knocked/pulverised, or if no longer under warranty, we will incur a minimum €75 inspection fee.